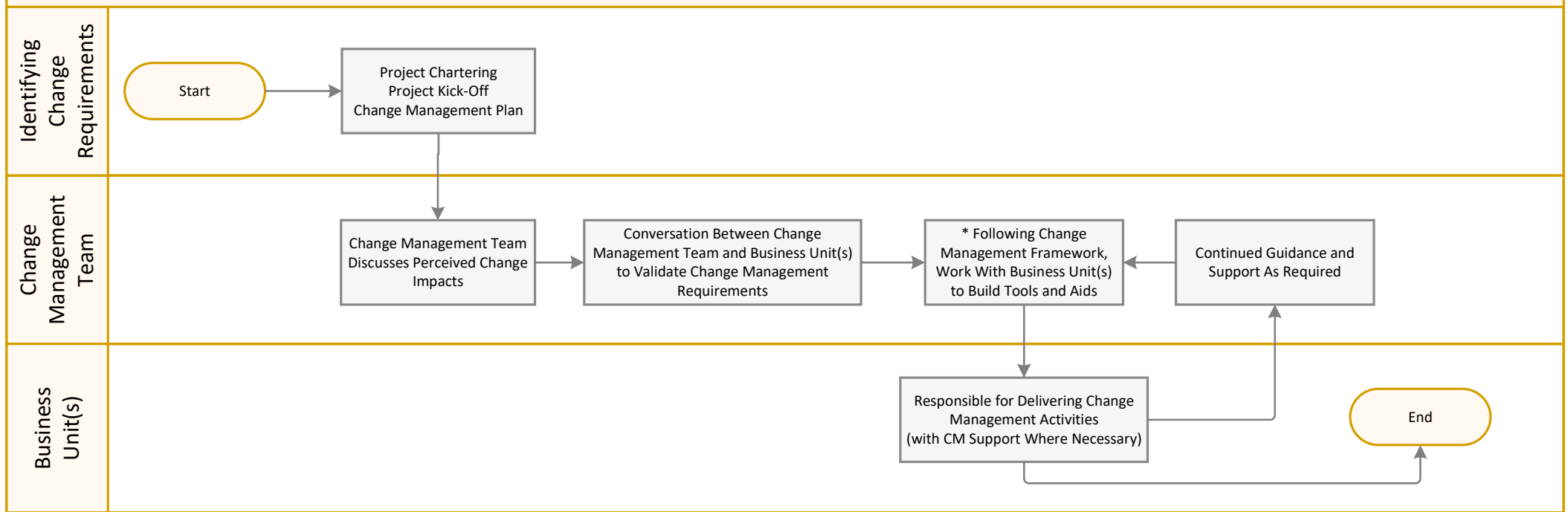


Change Management Support for Business Areas



* Discussions between the Change Management Team and Business Unit(s) to validate change management requirements takes into account requirements specific to projects underway - as well as the net impact of change effecting their area across all projects. (As an example in Conduct, the RtR Implementation and Registrant and Activity Management projects). As a Change Management team, we'll identify specific change management needs for both projects AND change management principles that can be applied to help the business unit through the entirety of change irrespective of specific projects. We will then provide guidance, tools, and aids to assist the Business Unit(s) with taking ownership of change activities within their respective units.